



## 2019–2020: THE YEAR COVID ARRIVED

CLIENT PARKING

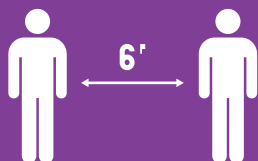


WASH  
HANDS



STOP TO BE  
SCREENED  
AHEAD

PLEASE  
PRACTICE SOCIAL  
DISTANCING



WE'RE  
STILL  
HERE



MASK REQUIRED



  
Schreiber  
CENTER FOR PEDIATRIC DEVELOPMENT

*Enriching lives. Giving hope. For all who need us, every day.*

JULY 1, 2019 — JUNE 30, 2020

# A YEAR LIKE NO OTHER

More than three months of the COVID pandemic that swept across the country in March of 2020 left an indelible mark on Schreiber. We went into the year with plans for a multi-million dollar expansion of our building on Community Way. We were on track to set another record for the number of kids seen in a year. Our child care classrooms had waiting lists. We were poised for another successful year of fundraising events such as our annual Gala.

## WITH COVID, ALL OF THAT CHANGED.

Our expansion plans are on hold indefinitely. The number of children we could safely have in the building for appointments fell significantly. Our child care center was closed for nearly three months, and many parents made the difficult decision to keep their kids at home even after we re-opened. We canceled our Buck-A-Cup Campaign, postponed Softball Weekend and took our Gala online, all of which reduced our revenue for the year.

This is certainly not where we expected to be at the end of our fiscal year in June.

## BUT IT IS WHERE WE ARE. IN SPITE OF IT ALL, THOUGH, WE FOUND GOOD NEWS.

Once the pandemic started, we moved up our annual Phonathon to early April.

You all responded by **donating more than \$100,000**, the highest amount ever for the appeal.

We learned of a **\$250,000 matching gift** from the Donald B. and Dorothy L. Stabler Foundation, money that was to help us maintain operations during the pandemic. The early response to that was overwhelmingly positive.

We launched our behavioral health services in March, and our two behavioral health professionals immediately switched to providing services via telehealth. In fact, our entire therapy staff adapted to the new environment from April to June and learned on the fly how to treat via the computer. It wasn't ideal, but it allowed us to continue to see some of our kiddos.

This is the story of Schreiber over the years. When there are obstacles, we figure out a way around them. When we need help, you all step up.

*From all of us at Schreiber, **THANK YOU.***



**James DeBord**  
President



**Ryan Grube**  
Chairman, Board of Directors

On front cover:

Angie Rice does an occupational therapy session via telehealth

Brooks Waller attends a S.T.A.R.S. Preschool class from home

Kaity Sollenberger wears a mask during a behavioral health session

## MISSION STATEMENT

The Schreiber Center for Pediatric Development is a nonprofit organization that offers the finest in innovative therapy, education and recreation resources for children, teens and young adults. We provide everything needed for all of life's challenges, so that families and children can reach their dreams and vision. We see every child's unique capabilities and help them achieve their fullest potential.

# SERVING ALL WHO NEED US

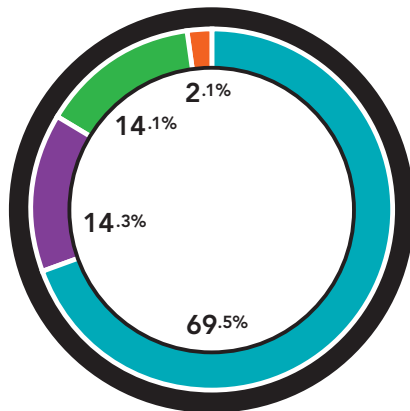
In 2019-20, Schreiber experienced unprecedented challenges due to the COVID-19 pandemic. Because of COVID limitations, we served fewer children across all of our therapy departments and in our education programs. We also paused our recreation and respite programs. The result: a 38 percent drop in the number of children served from the previous year.

## THERAPY PROGRAMS

CHILDREN SERVED	'17-18	'18-19	'19-20
Occupational therapy	690	748	596
Physical therapy	530	554	456
Speech-language therapy	743	826	499
Behavioral health**	0	0	55
<b>TOTAL</b>	1,963	2,128	1606

### NUMBER OF VISITS

Occupational therapy	12,487	13,127	10,637
Physical therapy	8,281	8,840	8,455
Speech-language therapy	16,196	16,458	13,193
Behavioral health**	0	0	609
Other*	1,179	1,365	1,361
<b>TOTAL</b>	38,143	39,790	34,255



## 2019-20 OPERATING REVENUE

Program services .....	\$ 3,400,469
Contributions .....	702,234
Special events .....	691,017
Other income .....	100,429

**Total operating revenue..... \$4,894,149**

\* Other includes visits for special instruction and IU therapy.

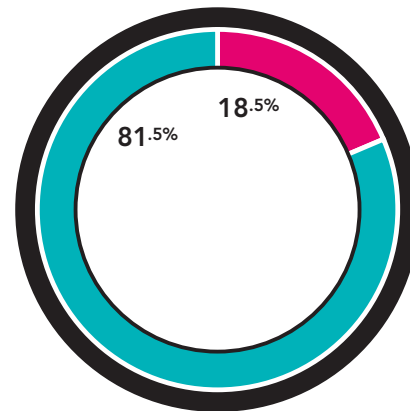
\*\* Behavioral health services started in March 2020

## EDUCATION PROGRAMS

CHILDREN SERVED	'17-18	'18-19	'19-20
Preschool	71	72	85
Summer camps	255	262	204
Club 625	349	352	121
Social services/recreation	269	389	111
Child care	125	135	95
All other programs	437	390	80
<b>TOTAL</b>	1,506	1,600	696

## TOTAL NUMBER OF CHILDREN SERVED

2,302



## 2019-20 EXPENDITURES

Salaries, payroll taxes and benefits .....	\$ 4,141,093
Other operating expenses .....	939,935

**Total expenditures ..... \$5,081,028**

All data reported from audited financial statements

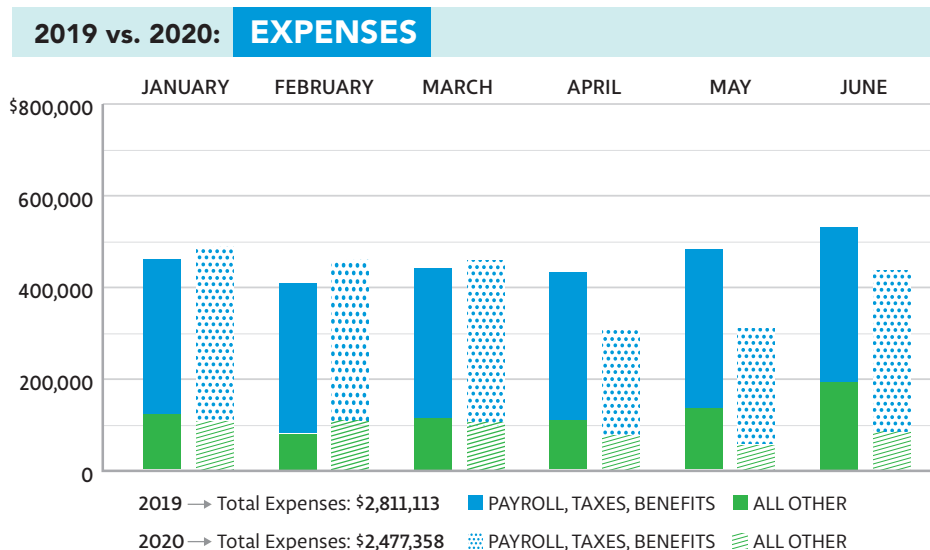
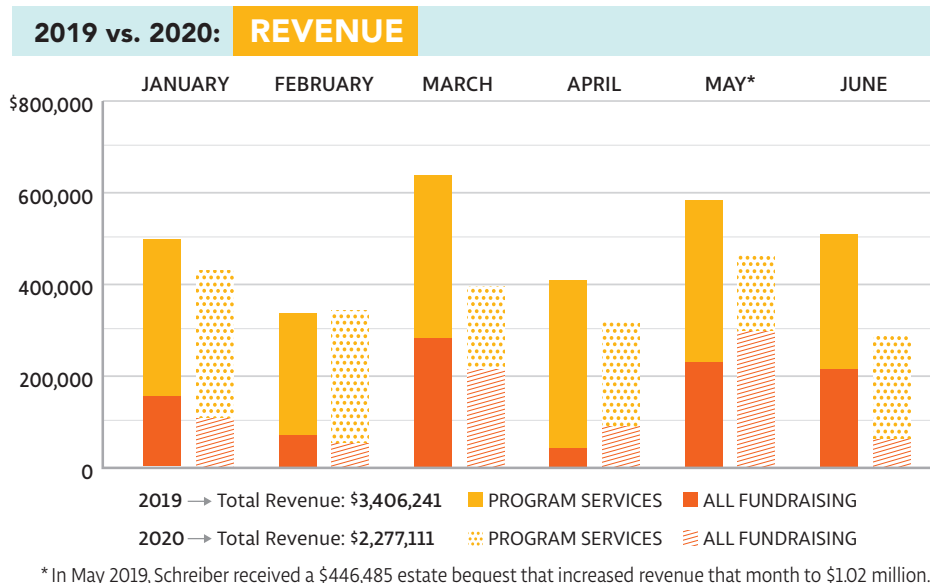
# A HEAVY COST OF COVID

The COVID-19 pandemic has extracted a terrible toll in so many ways, most obviously in the number of people who have died or become ill with the virus. At Schreiber, the pandemic also created financial challenges unlike any in the 84-year history of the center.

These two charts show our financials for January to June of 2019 compared to the same six months of 2020, which includes the period starting in March when the virus arrived in Lancaster County. The top chart shows total revenue. The bottom chart shows total expenses.

For 2019, in four of the six months, Schreiber recorded at least \$500,000 in total revenue. For 2020, that didn't happen once. Each month, total revenue was down from the same month a year earlier. **For the full six months, total revenue fell by 32 percent, due mainly to the loss of insurance payments from seeing fewer kids and to disruptions in our special event fundraising, which forced us to cancel events or postpone them to later in the year.** While we managed to reduce expenses slightly in the same period, losing that much revenue each month was not sustainable.

Fortunately, we were able to weather those difficult first few months, thanks to the community's generous response to our challenges and with the help of a loan through the Paycheck Protection Program.



## VOLUNTEER SPOTLIGHT: Diane Foose

Before COVID, Diane Foose was a weekly volunteer in our S.T.A.R.S. Preschool. Diane would drive an hour from her home in Perry County to be in the preschool classroom. She's a retired teacher, having taught first and second grade for many years in the West Perry School District. She first connected with Schreiber as a Swim Buddy. She still loves the classroom, and we look forward to having her back at Schreiber.

*(left) Diane Foose reads to a couple of curious preschool students.*



# IN APPRECIATION

At Schreiber Center for Pediatric Development, COVID-19 created enormous financial challenges to maintain services and keep our doors open to any child in need of services regardless of the family's ability to pay. It is important to us to honor our financial mission, and that is why your support means so much to us.

**We want to thank those individuals, community organizations and corporations** who have made a difference this past year by supporting Schreiber and the children we serve.

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